

2nd Insurance Journal Performance Awards



Prize
Distribution
Ceremony of
EFU Sports
Club



Best
Corporate &
Sustainability
Report
Award







In memory of

# Roshen Ali Bhimjee

13th August, 1917 - 10th December 1998

## A visionary, a friend and an inspiration

He has left us a legacy we are proud to follow. His memories will always be with us.

## EFU Group







EFU GENERAL INSURANCE LTD

EFU LIFE ASSURANCE LTD

Advisory Committee: Mahmood Lotia, A.C.I.I. Qamber Hamid, L.L.B., L.L.M. Jaffer Dossa Darius H. Sidhwa, F.C.I.I.

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# Mr. Hasanali Abdullah elected as Chairman of IAP for 2016-17

Mr. Hasanali Abdullah, Managing Director & Chief Executive, EFU General has been elected as the Chairman of Insurance Association of Pakistan (IAP). Executive and Technical Committees for the year 2016-17 are as follow:

#### **EXECUTIVE COMMITTEE**

Mr. Hasanali Abdullah, Chairman Senior Vice Chairman Mr. Arshad P. Rana. Mr. Atiq Anwar Mahmudi, Vice-Chairman Mr. Abdul Razak Ahmed Member Mr. Abdul Waheed Member Member Mr. Fredrik Coenrard De Beer Mr. Mohammad Hussain Hirji Member Mr. Muhammad Rahat Sadiq Member Mr. Nasar us Samad Qureshi Member Mr. S. Shahid Abbas Member Mr. Zain Ul Haq Qureshi Member Mr. Tahir Ahmed, (Ex-Officio Member)

#### EFU General Insurance

Atlas Insurance Limited Jubilee General Insurance Reliance Insurance Company Askari General Insurance Adamiee Life Assurance Century Insurance Company United Insurance Company Alfalah Insurance Company EFU Life Assurance Asia Insurance Company Jubilee General Insurance



Mr. Hasanali Abdullah Managing Director & Chief Executive

#### REGIONAL COMMITTEE NORTH

Mr. Abdul Haye, Chairman Mr. Muhammad Hisham, Vice Chairman Mr. Liaquat Ali Khan Member Mr. Muhammad Saeed Member Mr. Naeem Uddin Member Syed Imran Rabbani Member Mr. Tahseen Ahmed Khan Member

#### Alfalah Insurance Co. Ltd. IGI Insurance Limited EFU General Insurance Ltd.

Atlas Insurance Ltd Adamjee Insurance Co. Ltd. Jubilee General Ins. Co. Ltd. Reliance Insurance Co. Ltd.



Mr. Liaquat Ali Khan Sr. Executive Vice President Lahore Division

#### ACCIDENT COMMITTEE

Chairman Mr. Imran Ahmed, Mir Mahmood Ali, Vice Chairman Mr. Kashif Qayyum Member Member Mr. Muhammad Rashid Awan Syed Haider Hasan Member Mr. S.M. Hanif Member Mr. Tariq Mushtaq Member

#### EFU General Insurance Ltd. Century Insurance Co. Ltd.

IGI Insurance Limited Alfalah Insurance Co. Ltd. Adamjee Insurance Co. Ltd. Askari General Insc. Co. Ltd. Jubilee General Ins. Co. Ltd.



Executive Director Motor, Head Office

#### LIFE COMMITTEE Ms. Lilly R. Dossabhoy,

Mr. Jalal Meghani, Mr. Mohammad Asim Khan Mr. Muhammad Rashid Syed Fahad Subhan

**MARINE COMMITTEE** Ms. Amna Sarfraz Khan,

Mr. Karim Merchant. Mr. Jamshaid Hussain Chairperson Vice Chairman Member Member Member

Chairperson

Member

Member

Member

Member

Member

Vice Chairman

EFU Life Assurance Co. Ltd. State Life Ins. Corp. of Pak. Ltd. IGI Life Insurance Limited

Jubilee Life Insurance Co. Ltd.

Adamjee Life Assurance Co. Ltd.

Adamjee Insurance Co. Ltd. Jubilee General Insc. Co. Ltd. IGI Insurance Limited EFU General Insurance Ltd. Reliance Insurance Co. Ltd. Chubb Insurance Pakistan Ltd.

Alfalah Insurance Co. Ltd.



Deputy Executive Director Marine, Head Office

### **PROPERTY COMMITTEE**

Mr. Mohammed Sohail Nazir

Mr. Muhammad Amin Bawany

Mr. Muhammad Murtuza Kazi

Mr. Muhammad Naveed Fayyaz

Capt. Zubair H. Qureshi, Chairman Mr. Azfar Arshad, Vice Chairman Mr. Faisal Khan Member Mr. Kamran Arshad Inam Member Mr. Rehman Saeed Member Mr. Rizwan Akhtar Member Mrs. Shaheen H. Sumar Member

Adamjee Insurance Co. Ltd. Jubilee General Insurance Co. Ltd. IGI Insurance Limited EFU General Insurance Ltd. Century Insurance Co. Ltd. Reliance Insurance Co. Ltd. Alfalah Insurance Co. Ltd.



Executive Director Property, Head Office

# EFU General conferred Best Corporate and Sustainability Report Award

EFU General Insurance Limited was conferred with Best Corporate Report Award 2015 in the category of the Non-Banking Financial Institutions. Mr. Altaf Qamruddin Gokal, Chief Financial Officer of the company received this award from Shaikh Saqib Masood former President ICAP.

The Joint Committee of The Institute of Chartered Accountants of Pakistan (ICAP) and The Institute of Cost and Management Accountants of Pakistan (ICMAP) conducts an exercise every year to select the best annual report and sustainability report for each sector. The Non-Banking Financial Institutions sector comprises of all Insurance Companies (life and non-life), Leasing Companies, Brokerage Houses, Investment Companies and Modaraba Companies.

The award is a testimony to the hard work that has been put in making the report conforming to the highest standards of compliance, improved quality of disclosure and presentation. It also signifies the strength of EFU in insurance industry.

The award distribution ceremony was attended by business leaders from across the country, regulators and senior accounting professionals.





# 2nd Insurance Journal **Performance Awards**



The Second Insurance Journal Performance Awards ceremony was held recently at Marriot Hotel, Karachi. Mr. Hasanali Abdullah, Chairman, Association of Pakistan (IAP), Mr. Raeesuddin Federal Insurance Ombudsman, Mr. Paracha, Saifuddin N. Zoomkawala, Convener, Insurance Journal Performance Awards Committee and Mr. M. Jamaluddin, Editor, Insurance Journal were present at the event.

Chairman Insurance Association Pakistan Mr. Hasanali Abdullah, in his speech suggested that all vehicles in the

country should be insured. In case of any incident the government pays huge amount to the affected people. If vehicles are insured the burden will shift to the private sector, he added.

Federal Insurance Ombudsman Mr. M. Raeesuddin Paracha said that insurance penetration in Pakistan is the lowest in the region that requires us to create awareness among masses about this important sector.

He said that the purpose of award nomination is in fact an encouraging move to recognize and appreciate the working and good performance of the insurance companies in the field of good corporate governance and discharging their duties for corporate social responsibility as highest donor and the underwriting profit award.

He suggested that apart from current award list, there should be an award for 'Best Business Performance' to a company which has promptly settled the claims in highest numbers. One more award should also be dedicated to a company for abiding the rules and regulations under corporate governance as a 'Corporate Governance Award', he added.

Mr. Saifuddin N. Zoomkawala, appreciated the efforts of the team of Insurance Journal to organize the ceremony and suggested that categories of Awards should be increased.

Mr. Jamaluddin said that award ceremonies like this encourage healthy competition and helps excelling companies to further increase their portfolio of clients.

In the ceremony following six awards were distributed:

### Two awards for Corporate Social Responsibility (C.S.R)

C.S.R. Award for highest donation as percentage of after tax profit (2013-15) dedicated to Mr. Roshen Ali Bhimjee went to TPL Direct Insurance Ltd. and the second C.S.R. Award for highest donations (2013-15) was bagged by Jubilee General Insurance Co.







#### Two Awards for highest underwriting profit

For highest underwriting profit percentage of the written premium (2013-15) dedicated to Mr. Mohammad Choudhry went to Atlas Insurance Ltd. while the second highest underwriting profit percentage of the underwritten premium (2013-15) was awarded to United Insurance Co.

# Two Awards for Writing best Articles for the Insurance Journal

First award dedicated to Mr. M. A. Chishti was given to Dr. Safdar Ali Butt professor Emeritus of Finance and Corporate Governance Capital University of Sciences

and Technology Islamabad.

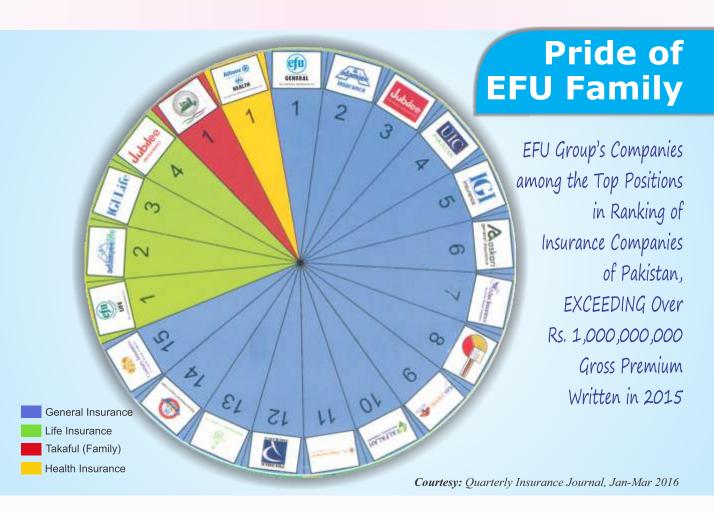
Insurance Journal Award for writing best articles for Insurance Journal went to Mr. Nasir Siddiqui of IGI Insurance Co. Lahore.

At last souvenirs and mementos were distributed among the members of the Insurance Journal Performance Committee 2016 and the people who worked hard to make the program successful.





The ceremony ended with a vote of thanks by Mr. Ayaz Gad, Chairman, Karachi Insurance Institute.



# Annual Prize Distribution Ceremony **EFU Sports & Recreation Club**









Mr. Jaffer Dossa, Chairman EFU Sports & Recreation Club, Mr. Khurram Ali Khan, Sr. Executive Director, Head Office, Mr. M. Iqbal Lodhia, Senior Executive Director, Jinnah Division, Mr. M. Iqbal Dada, Executive Director, Metropolitan Division and Mr. D. H. Sidhwa, Executive Director, HR, Head Office also graced the occasion. A large number of EFU Family members attended the event.

The Chief Guest emphasized the need for discipline, the first lesson of sports and urged the participants to maintain it in their business as well as personal lives. He said, "Sports are the best form of recreation that provide healthy ways to relax". He also appreciated the participation of ladies in sports.



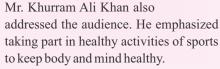
Mr. Jaffer Dossa said, "EFU Sports Club plays a significant role by providing congenial atmosphere to play, socialize and have a pleasant time-out from strenuous work".

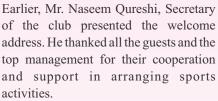


For appreciating and encouraging the employees, EFU Sports & Recreation Club organized its Annual Prize Distribution Ceremony at auditorium of EFU House, Karachi. Mr. Hasanali Abdullah, Managing

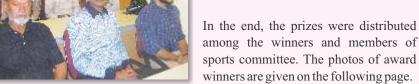
Director was the Chief Guest.



















# Prize Distribution Ceremony



Mr. Hasanali Abdullah, Managing Director presenting prize to Ms. Asfa Waseem



Ms. Asha



Mr. A. Ghafar Ibrahim



Mr. M. Ali



Mr. Zaigham Abbas



Mr. Jaffer Dossa, Deputy Managing Director presenting prize to Mr. Abdul Hameed





Mr. Muhammad Hafeez



Ms. Sabeen Shiwani



Mr. Sarfaraz



Mr. Khurram Ali Khan, Sr. Executive Director presenting prize to Ms. Azra



Ms. Farzana Feroz



Mr. Muhammad Altaf



Syed Kashif



Mr. Shamim



Mr. M. Iqbal Lodhia, Sr. Executive Director presenting prize to Ms. Mehmooda Bano



Ms. Rizwana



Mr. Saeed Alam



Mr. M. Shajaruddin



Ms. Zeenat



Mr. M. Iqbal Dada, Executive Director presenting prize to Mr. Hussain Mustafa



Ms. Khalida Karim



Mr. D. H. Sidhwa, Executive Director presenting prize to Ms. Muhammad Iqbal



Ms. Khalida Ghafoor





A tape ball cricket tournament was arranged for the EFU Family and was named as "EFU Premier League Cricket Tournament 2016" at DHA Stadium, Karachi.

Following four teams have participated in the tournament:

**Teams** Captain

EFU King Mr. Khurram Nasim Ghuman

EFU Eagle Mr. Asim Iqbal EFU Gladiator Mr. Ali Safdar, **EFU Lion** Mr. Rizwan Hussain

Mr. Hasanali Abdullah, Managing Director and Chief Executive, Mr. Jaffer Dossa, Deputy Managing Director and Chairman EFU Sports Committee, Mr. Kamran Arshad Inam and Mr. Iqbal Lodhia, along with a large number of EFU Executives, Officers and Staff members also attended the occasion.

The response was enormous and every player showed great enthusiasm, organizer, and guests watched the matches with great interest. It was encouraging that the women employees were also present to witness the matches and encourage all the players.









# Pictorial Moment of the Event



# EFU General participates CFO-Summit 2016



The Institute of Cost and Management Accountant of Pakistan (ICMAP) had recently organized a "CFO-Summit 2016" at Movenpick Hotel, Karachi. The aim of the summit was to bring together the CFOs, CEOs, COOs and other member network of Pakistan's largest companies to collaborate on the most pressing issues in Global Finance.

Mr. Munawar Salemwala, Assistant Executive Director, Finance, H.O. attended the summit and received a Memento on behalf of EFU General Insurance Limited.

# Seminar on **Diabetes Mellitus**

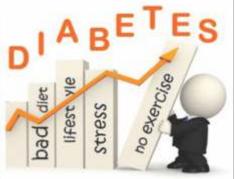




Dr. Aftab Ali, Medical Officer, EFU General shed light on the topic of "Diabetes Mellitus" on the occasion of Annual Diabetes Day at the auditorium of EFU House, Karachi. Dr. Aftab Ali explained the fatal hazards of this common disease.

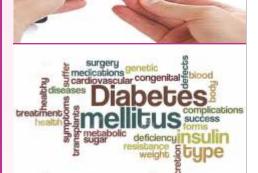
A large number of executives and officers of EFU General attended this lecture and expressed their views that the lecture was really informative.













# Getting Ready for Disruptive Innovation in Takaful **Takaful Rendezvous 2016**



Recently a conference was held at Mandarin Oriental Hotel, Kuala Lumpur, with the theme "Getting Ready for Disruptive Innovation in Takaful". Mr. Rizwan Hussain, Executive Director, Central Division was invited as a guest speaker. The conference arranged by Asia Insurance Review (AIR), Takaful Rendezvous 2016. The conference was based on Takaful in which the main points given by the speakers were: Firstly, the need to nurture visionary leadership within the Takaful space, secondly, the need to create an enabling environment within organizations for the innovation and thirdly, the importance of creating value for customers by continually improving customer convenience and experience. In this regard, technology is an enabler to better improve customer experience.

One of the most important discussions at the conference centered on changing customer preferences and knowing your customer and the way technology is changing consumers' behavior.

In a recent survey done by ReMark Asia Pacific, customers in the region ranked 'brand trust' and 'customer service' as more important than product and pricing.

Technology and consumer trends was a salient topic at the event, and about how technology has spawned the emergence of peer-to-peer insurance — which is not too dissimilar to Takaful — as well as the increased popularity of usage-based insurance, where premium is determined by individual behavior, rather than the behavior of a group of people sharing similar characteristics.

## GROSS WRITTEN CONTRIBUTION AS OF 30th SEP. 2016

EFU General Insurance Ltd. 844 million United Insurance Co. Ltd. 361 million Jubilee General Insurance Co. Ltd. 256 million Adamjee Insurance Co. Ltd. 92 million

Source: Quarterly Financial Reports

Speakers also cited the importance of mobile phones which will convert e-commerce into m-commerce. They noted how nearly half of Asian consumers have adopted mobile commerce, generating significant opportunities for Takaful operators.

# Workshop on ISO 9001:2008

As per the ISO 9001:2008 requirement, ISO awareness is mandatory for all officers of EFU General Insurance Ltd.

Keeping in view the above, Human Resource Department, Head Office in coordination with Southern Zone organized "ISO Workshops" for two groups of Development Officers working in branches falling under Southern Zone.

Mr. Darius H. Sidhwa, Executive Director & Management Representative, conducted these training sessions. These training sessions were attended by 81 Development Officers with great enthusiasm.





# Training in **Punjab Region**

The HR Department (H.O.) conducted a training program for Development Officers of Punjab Region of Group No.2 at Lahore. This training was conducted by Mr. D.H. Sidhwa, Executive Director that was spread over two weeks. The following subjects were covered in this training program:

- Fire Insurance
- Loss of Profit Insurance
- Engineering Insurance Bonds Insurance
- Risk Management • Liability Insurance

Marine Insurance

• Misc. Accident Insurance

- Motor Insurance
  - Market Conduct (Provisions of Insurance Law) and
- How to read financial report of an Insurance Company

As per daily program the training sessions were conducted and followed by Q&A Session with an evaluation for each subject. On the last day the certificates were distributed among the successful participants.

All the participants appreciated the efforts of Mr. D.H. Sidhwa in conducting this knowledgeable training program, which made the participants more competitive.







# Congratulations

Following Officers of EFU General performed Hajj and Umrah. EFU Family members congratulate them for this sacred pilgrimage.

## Mubarak



Sr. Executive Vice President Central Division (Unit-B)



Mr. Farukh Aamir Beg



Mr. Shaikh M. Nadeem Sr. Executive Vice President Sr. Executive Vice President (Dev.) Motor, Head Office Central Division (Unit-C)

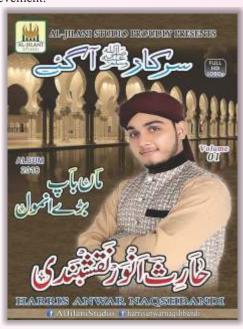


Mr. Javed Iqbal Khan Sr. Vice President Ichhra Branch



Sr. Vice President Corporate Division

Harris Anwar Naqshbandi s/o Mr. Anwar Amadani, Assistant Vice President, Southern Zone released first Official Album of Naat. Harris Anwar is a popular naat khuwan. EFU Family members congratulate him on this achievement.



Ms. Maryam D/o Mr. Muhammad Aleem, Daftari, Public Relation Department, Head Office has achieved A-One Grade in Matric Exam in 2016.

EFU Family members congratulate her on her success.





Mr. Mansoor Hasan Khan Vice President Central Division (Auto Leasing Unit)



Mr. Muhammad Tauseef Corporate Division



Mr. Shaikh M. Khurram Central Division (Unit-B)

### Mubarak



Mr. Atif Haider Senior Vice President Marine, Head Office



Mr. Mansoor Ahmed Sr. Vice President Multan Division



Mr. M. Naseem Sr. Vice President SITE Division



Mr. Muhammad Saleem Sr. Vice President Jinnah Division



Mr. Zia ur Rehman Assistant Manager I. T., Head Office



Mr. Arshad Hameed Assistant Vice President I.T., Head Office



Ms. Shagufta Naseem Junior Officer City Br., Karachi

# Result of Quiz - 21 Miscellaneous Insurance

Correct entries in the 21st Quiz Contest were six. The draw was held at Head Office to award prizes. The award distribution ceremony was held at EFU House, Karachi. Mr. Khurram Nasim, Deputy Executive Director, Miscellaneous Department, H.O.

distributed the prizes among the three lucky winners. The names of the successful participants whose solutions were 100% correct are as under:

- 1. Ms. Khalida Karim
- 2. Ms. Maria Rizvi
- 3. Mr. Mohammad Haider Syed
- 4. Mr. Ali Ashraf
- 5. Mr. Hussain Asghar Ali
- 6 Mr Muhammad Azam

Manager

Deputy Manager Deputy Manager

Executive Officer

Executive Officer **Executive Officer** 

Legal Department, H.O.

Property Claims Department, H.O.

Corporate Division City Branch, Karachi Metropolitan Branch









Ms. Khalida Karim, Ms. Maria Rizvi and Mr. Ali Ashraf receiving prizes from Mr. Khurram Nasim

### Solution of Quiz - 21 Miscellandous Insurance

|     | viiscellaneous ilisuranc  | e     |
|-----|---|-------|
| 1.  | Product Liability Insurance covers legal liability of the Insured for bodily injury only.   | False |
| 2.  | In Student Travel Insurance maximum insured age is up to 85 years.  | False |
| 3.  | Bankers Blanket Bond provides coverage for Directors and Officers legal liability.  | False |
| 4.  | Mysterious Disappearance of passport is covered under Travel Insurance Policy.  | False |
| 5.  | Public Liability Insurance covers legal liability of Insured towards the third parties for bodily and/or property damage arising out of business occupation of the insured. | True  |
| 6.  | Political Risks are insurable under all Miscellaneous Insurance Policies.   | False |
| 7.  | Mobilization Advance Bond covers defect liability period.   | False |
| 8.  | Larceny is covered under Cash in Safe Insurance Policy.   | False |
| 9.  | Workmen Compensation Insurance Policy provides compensation as per Road Traffic Act.  | False |
| 10. | Performance Bond covers defects liability period.   | True  |



**Price of Success** 

Dear Colleagues,

Our people are how we differentiate ourselves from our competitors. They are the people who give that One percent Extra that makes EFU the first choice company for our customers.

EFU provides life-long employment and career growth to its employees. Our employee development and qualification enhancement program provides opportunity to talented people to grow and rise to the highest levels of management. We hold our employees in the highest esteem and we do all we can to increase their self-worth so that they can achieve fulfillment and full potential. In return we ask for dedication, hard work and professionalism. Products can be copied by others but people can not be copied.

With best wishes,

Saifuddin N. Zoomkawala

# Condolence Meetings









Mr. Mohammad Nasir, Senior Executive Vice President, I.T., Head Office Mr. Inayatullah Chaudhry, Sr. Vice President & Branch Head, Sahiwal Branch, Mr. Muhammad Usman, Assistant Vice President, SITE Division and Mr. Kamran Sami, Office Incharge, Abbottabad Branch sadly passed away Inna Lillahay Wa Innah Elahay Rajion.

Condolence meetings were held at Head Office which were attended by the Managing Director, Senior Executives, Officers and staff members. Fatiha was offered for their souls and may Almighty Allah give patience and courage to the bereaved families to bear this loss (Ameen).























# *Quiz - 22*

# Property Insurance Refresh Your Underwriting Skills and Win Prizes

| Calant | The | Answer | Var | Think | ic 4 | Comman |
|--------|-----|--------|-----|-------|------|--------|
| Noioct | Ine | Answer | YOU | Inink | 75 ( | orreci |

| 1.  |  | cole fell down near a godown cone. What is the proximate cause of b) Nature of commodity  |  | C                           |
|-----|--|---|--|-----------------------------|
| 2.  | A restaurant owner wish to take restaurant's neon sign?  a) Fire policy covers it c) A separate policy for neon signs.   | e Fire & Allied perils insurance p b) Fire policy does not cover r sign to be taken by the owner  | •  | ill the policy cover        |
| 3.  | An insured's factory premises g<br>compensated in:<br>a) Fire claim  | got damaged by fire, as a result o b) FLOP (Fire Loss Of Profit)  |  |                             |
| 4.  |  | le Mill insured which is of class<br>e Well) is installed at the premise<br>b) Class of construction discor                                     | es. What possible discount   | will he get by the insured? |
| 5.  | <ul><li>a) Refuse to cancel the policy</li><li>b) Cancel the policy and provi</li></ul>  | re policy canceled after six montl<br>until premium is paid in full.<br>ide a pro-rata refund of the premi<br>cy cannot be canceled after six m | um.  | would                       |
| 6.  | A CGP policy is issued for a pea a) 40%  | eriod of three months. What percebb) 50%  | entage of premium would to c) 60%  | pe charged?                 |
| 7.  | An insurer provides a quotation to the client stating that it is valid for 10 days. If the client wants to accept the quotation after 20 days, what is the position of both the parties?   |   |  |                             |
|     | <ul><li>a) The client can accept the quotation as long as he pays the premium immediately.</li><li>b) The quotation is invalid but the insurer may honor the quotation if material facts have not changed.</li><li>c) The insurer must withdraw the quotation.</li></ul> |   |  |                             |
| 8.  | For BPV, apart from the proportice? a) Fitness Certificate of boiler   | b) License of boiler of   |  | -                           |
| 9.  | Before the commencement of a a) MB and Fire allied perils  | an erection project, what insurand<br>b) Marine Cargo / Fire and all  |  |                             |
| 10. | Stock Declaration is not allowed a) Stocks in process  | ed for? b) Retail stock   | c) Prorata policy  | d) All of the above         |
|     | Correct answers will also be publis Entries will be accepted till 31 Janu This form may be photocopied. All entries should be sent to Chief Give your full name, designation as ame:   | rect replies. If correct entries are more<br>shed in General Connection so that pa<br>arry, 2016.   | e than three, selection will be to the tricipants may tally their entruments the space provided:  Designation: | ies.                        |

# Just too good...

At the point of death, a man, Tom Smith, called his children and advised them to follow his footsteps so that they could have peace of mind in all that they do.

His daughter, Sara, said,

"Daddy, it is unfortunate you are dying without a penny in your bank.

Other fathers' that you tag as being corrupt, thieves of public funds left houses and properties for their children; even this house we live in is a rented apartment.

Sorry, I can't emulate you, just go, let's chart our own course.

Few moments later, their father gave up the spirit.

Three years later, Sara went for an interview in a multinational company.

At interview the Chairman of the committee asked, "Which Smith are you?"

Sara replied,

"I am Sara Smith. My Dad Tom Smith is now late."

Chairman cuts in,

"O my God, you are Tom Smith's daughter."

He turned to the other members and said,

"This Smith man was the one that signed my membership

form into the Institute of Administrators and his recommendation earned me where I am today. He did all these free. I didn't even know his address, he never knew me. He just did it for me."

He turned to Sara,

"I have no questions for you, consider yourself as having gotten this job, come tomorrow, your letter will be waiting for you."

Sara Smith became the Corporate Affairs Manager of the company with two Cars with Drivers, A duplex attached to the office, and a salary of £100,000 per month excluding allowances and other costs.

After two years of working in the company, the MD of the company came from America to announce his intention to resign and needed a replacement. A personality with high integrity was sought after, again the company's Consultant nominated Sara Smith.

In an interview, she was asked the secret of her success.

With tears, she replied, "My Daddy paved these ways for me. It was after he died that I knew that he was financially poor but strikingly rich in integrity, discipline and honesty".

She was asked again, why she was weeping since she was no longer a kid as to miss her dad still after a long time.

# Things Money



















KNOWLEDGE







### Memories



Mr. Hamid-us-Salam, Vice President (Dev.), Crescent Branch receiving his prize from Late Mr. Roshen Ali Bhimjee, the then Chairman, EFU General in the Annual Function held in 1995. Mr. Saifuddin N. Zoomkawala, current Chairman, EFU General is also seen.





|     | Kashif Massad            | Conjur Even Vine President      | WTO Hood Office             | 9-Jan  |
|-----|--------------------------|---------------------------------|-----------------------------|--------|
| 1.  | Kashif Masood            | Senior Exec. Vice President     | WTO, Head Office            |        |
| 2.  | Tanveer Ahmed            | Executive Officer               | Faisalabad Branch           | 9-Jan  |
| 3.  | Khalid Ahmed             | Senior Surveyor                 | Motor Survey Unit-SZ        | 9-Jan  |
| 4.  | Mir Babar Ali            | Deputy Exec. Director (Dev.)    | Central Division (Unit-E)   | 10-Jan |
| 5.  | Muhammad Farhan Rasheed  | Assistant Vice President        | S.I.T.E. Division           | 10-Jan |
| 6.  | Tanveer Ahmed            | Manager                         | Model Branch                | 10-Jan |
| 7.  | Syed Tariq Shah          | Assistant Manager               | Peshawar Branch             | 10-Jan |
| 8.  | Imran Qasim              | Vice President                  | Corporate Division          | 11-Jan |
| 9.  | Mubashir Raza            | Assistant Manager               | Multan Division             | 11-Jan |
| 10. | Kausar Ali Zuberi        | Assistant Executive Director    | Crescent Branch             | 12-Jan |
| 11. | Shabeeh Hyder            | Assistant Vice President        | Motor, Head Office          | 12-Jan |
| 12. | Ghazanfar Abbas          | Assistant Manager               | City Branch Faisalabad      | 12-Jan |
| 13. | Muhammad Amir Khan       | Development Officer             | Lahore Division             | 12-Jan |
| 14. | Muhammad Aamir           | Executive Officer               | Corporate Division          | 13-Jan |
| 15. | Muhammad Ali Tharani     | Assistant Superintendent        | Southern Zonal Office       | 13-Jan |
| 16. | Abdul Wahid              | Deputy Executive Director       | Corporate Division          | 14-Jan |
| 17. | Noshad Alam Siddiqui     | Assistant Vice President        | Reinsurance, Head Office    | 14-Jan |
| 18. | Amjad Ali                | Executive Officer               | City Branch Karachi         | 14-Jan |
| 19. | Zarrar Ibn Zahoor Bandey | Senior Executive Vice President | City Branch Lahore          | 15-Jan |
| 20. | Muhammad Shajaruddin     | Manager                         | Southern Zonal Office       | 15-Jan |
| 21. | Shahid Yaqub             | Manager                         | Multan Division             | 15-Jan |
| 22. | Liaquat Ali              | Assistant                       | Southern Zonal Office       | 15-Jan |
| 23. | Khurshid Ahmed           | Daftri/Qasid                    | Gujranwala Branch           | 15-Jan |
| 24. | Abdul Rashid             | Executive Vice President        | Central Division            | 16-Jan |
| 25. | Shagufta Naseem          | Junior Officer                  | City Karachi                | 16-Jan |
| 26. | Muhammad Najeeb Anwar    | Senior Executive Vice President | New Unit Lahore             | 17-Jan |
| 27. | Omer Anwer               | Development Officer             | Al-Hamd                     | 17-Jan |
| 28. | M. Umar Rafique Zuberi   | Deputy Manager                  | Clifton Division            | 18-Jan |
| 29. | Noorani Azam             | Assistant Manager               | Lahore Division             | 18-Jan |
| 30. | Saeed Khan               | Junior Officer                  | Miscellaneous, Head Office  | 19-Jan |
| 31. | Mansoor Ahmed            | Senior Vice President           | Multan Division             | 20-Jan |
| 32. | Syed Shabib Ali Rizvi    | Manager                         | H. R., Head Office          | 20-Jan |
| 33. | Munawwar Hussain         | Executive Officer               | Crescent Branch             | 20-Jan |
| 34. | Muhammad Ashraf          | Senior Development Officer      | Central Division (Unit-D)   | 20-Jan |
| 35. | S. Mushtaq Ali           | Assistant                       | Internal Audit, Head Office | 20-Jan |
| 36. | Mushir Ahmed             | Junior Assistant Cadre          | Finance, Head Office        | 20-Jan |
| 37. | Muhammad Saeed           | Daftri/Qasid                    | Finance, Head Office        | 20-Jan |
| 38. | Abdul Wahab Polani       | Executive Director (Dev.)       | A.W.P. Unit                 | 21-Jan |
| 39. | Imran Yasin              | Senior Vice President           | Gulberg Branch              | 21-Jan |
| 40. | Muhammad Ali             | Vice President                  | Internal Audit, Head Office | 21-Jan |
| 41. | Muhammad Zia-Ul-Haq      | Vice President (Dev.)           | S.I.T.E. Division           | 21-Jan |
| 42. | Waqas Ahmed Najmi        | Manager                         | Al-Muqeet Branch            | 21-Jan |
| 43. | Syed Shahid Hussain      | Senior Exec. Vice President     | Personnel & Admin., H.O.    | 22-Jan |
| 44. | Hadia Habib              | Manager                         | Property, Head Office       | 22-Jan |
| 45. | Muhammad Ateequllah      | Executive Officer               | S.I.T.E. Division           | 22-Jan |
| 46. | Muhammad Aslam Awan      | Assistant                       | Rawalpindi Division         | 22-Jan |
| 47. | Mahmood Lotia            | Sr. Deputy Managing Director    | M.D's Secretariat           | 23-Jan |
| 48. | Nadeem Ahmed             | Senior Vice President           | Central Division            | 23-Jan |
| 49. | Muhammad Maroof Chaudhry | Vice President                  | Islamabad Branch            | 23-Jan |
| 50. | M. Rashid Salim Siddiqui | Assistant Vice President        | I.T., Head Office           | 23-Jan |
|     | •                        | •                               |                             |        |



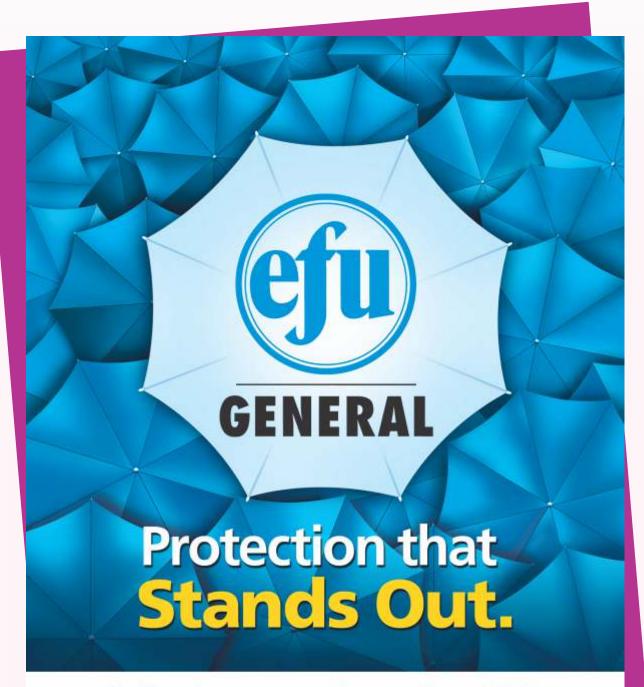
# Wishing you success, joy and happiness always!

| 51. | Muhammad Haroon      | Assistant Manager              | Gulberg (Arcade Unit) Br.      | 24-Jan |
|-----|----------------------|--------------------------------|--------------------------------|--------|
|     |                      |                                |                                |        |
| 52. | Adeel Ahmed          | Asst. Executive Director (Dev) | Central Division (Unit-A)      | 25-Jan |
| 53. | Abdul Bari Khan      | Executive Vice President       | Jinnah Division                | 25-Jan |
| 54. | Muhammad Yousuf      | Assistant                      | Multan Division                | 25-Jan |
| 55. | Ziaur Rehman         | Assistant Manager              | I.T., Head Office              | 26-Jan |
| 56. | Mahnoor Atif         | Senior Vice President (Dev)    | Corporate Division             | 27-Jan |
| 57. | Fazal-Ur-Rehman Butt | Assistant Vice President       | Sialkot Branch                 | 27-Jan |
| 56. | Khizer Hayat         | Manager (Dev)                  | Peshawar Branch                | 27-Jan |
| 57. | Farhat Kaleem        | Deputy Manager                 | Clifton Division               | 28-Jan |
| 58. | Syed Kashif Azad     | Assistant Manager              | Corporate Division             | 29-Jan |
| 59. | Muhammad Taha        | Senior Surveyor                | S.I.T.E. Division (A. L. Unit) | 29-Jan |
| 60. | Saeed Iqbal          | Assistant Vice President       | Corporate Division( J.P. Unit) | 31-Jan |
| 61. | Tariq Ahmed          | Executive Officer              | Metropolitan Division          | 31-Jan |

# **PICNIC**

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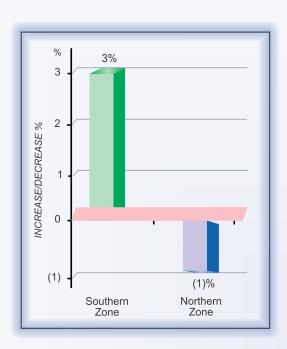
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# **Growth of Zones**

Based on Premium Performance Upto September 2016 as compared to September 2015





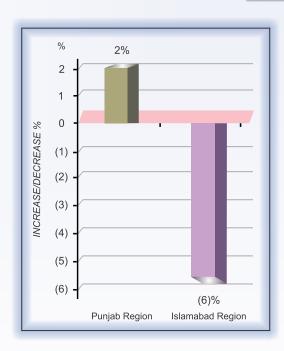
Mr. Jaffer Dossa Deputy Managing Director Head of Southern Zone



Mr. Qamber Hamid Sr. Deputy Managing Director Head of Northern Zone

# Growth of Regions Based on Premium Performance

Upto September 2016 as compared to September 2015



### **Regional Heads of Northern Zone**



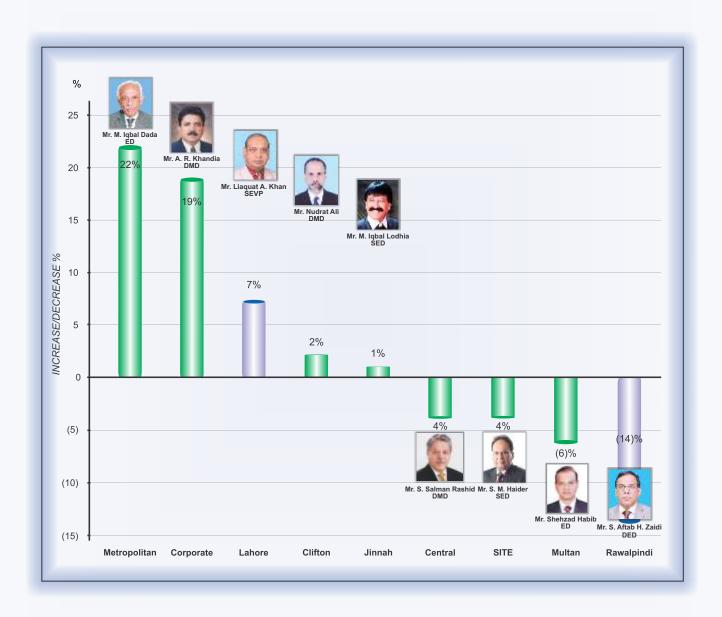
Mr. Shaukat Saeed Ahmed Sr. Executive Director Head of Punjab Region



Mr. M. Akber Awan Deputy Managing Director Head of Islamabad Region

# **Growth of Divisions**

Based on % of Premium Performance Upto September 2016 as compared to September 2015





# RANK WISE Premium Performance of Divisions

Upto September 2016

| Name of Division      | Rank |
|-----------------------|------|
| Corporate Division    | 1    |
| Central Division      | 2    |
| Clifton Division      | 3    |
| Rawalpindi Division   | 4    |
| SITE Division         | 5    |
| Jinnah Division       | 6    |
| Lahore Division       | 7    |
| Metropolitan Division | 8    |
| Multan Division       | 9    |



### **Top 3 Divisions**



Mr. A. R. Khandia Deputy Managing Director Corporate Division



Mr. S. Salman Rashid Deputy Managing Director Central Division



Mr. Nudrat Ali
Deputy Managing Director
Clifton Division

# **RANK WISE Premium** Performance of Branches/Units

Upto September 2016 as compared to September 2015

|                     | Ra   | Rank |  |  |
|---------------------|------|------|--|--|
| Branch/Unit         | 2016 | 2015 |  |  |
| Tower               | 1    | 1    |  |  |
| Islamabad           | 2    | 6    |  |  |
| Faisalabad          | 3    | 3    |  |  |
| A.W.P. Unit         | 4    | 2    |  |  |
| Gulberg             | 5    | 5    |  |  |
| Bank Square         | 6    | 4    |  |  |
| Port View           | 7    | 8    |  |  |
| New Unit            | 8    | 9    |  |  |
| Gulberg Arcade Unit | 9    | 16   |  |  |
| Crescent            | 10   | 11   |  |  |
| City, Karachi       | 11   | 7    |  |  |
| Leeds Center        | 12   | 10   |  |  |
| Peshawar            | 13   | 12   |  |  |
| Hyderabad           | 14   | 13   |  |  |
| Ichhra              | 15   | 15   |  |  |
| Al-Hamd             | 16   | 14   |  |  |
| Model               | 17   | 17   |  |  |
| Denso Hall          | 18   | 18   |  |  |
| Al-Muqeet           | 19   | 20   |  |  |
| City, Lahore        | 20   | 22   |  |  |
| Mehran              | 21   | 23   |  |  |
| Jamrud Road         | 22   | 26   |  |  |
| Al-Falah            | 23   | 19   |  |  |
| Sialkot             | 24   | 23   |  |  |
| New Garden Town     | 25   | 25   |  |  |
| Gujranwala          | 26   | 26   |  |  |
| City, Faisalabad    | 26   | 28   |  |  |
| Sahiwal             | 27   | 25   |  |  |
| Sargodha            | 28   | 27   |  |  |
| Egerton Road        | 29   | 24   |  |  |
| City, Rawalpindi    | 30   | 21   |  |  |

# Top Three Leaders of the Year

### **Northern Zone**



Malik Firdaus Alam Islamabad



Usman Ali Khan Faisalabad



Javid Akhtar Shaikh Gulberg

### **Southern Zone**



Shoaib Razzak Bramchari Tower, Karachi



A. Wahab Polani A. W. P Unit, Karachi



Khalid Usman

# Top - 10 Division/Branch Based on Operating Surplus

| Rank | Name of Division/Branch | %  |
|------|-------------------------|----|
| 1    | Islamabad Branch        | 70 |
| 2    | Jinnah Division         | 69 |
| 3    | Port View Branch        | 67 |
| 4    | Rawalpindi Division     | 64 |
|      | City Branch, Rawalpindi | 64 |
| 5    | City Branch, Karachi    | 61 |
| 6    | New Garden Town Branch  | 60 |
| 7    | Tower Branch            | 58 |
| 8    | Al-Hamd Branch          | 56 |
| 9    | Model Branch            | 53 |
| 10   | Multan Division         | 52 |



### Top - 3 Super Stars

### **Northern Zone**

Malik Firdaus Alam

### **Southern Zone**



M. Iqbal Lodhia Jinnah Division



Khalid Usman Port View Branch



Ali Kausar City, Karachi



M. Sohail New Garden Town Branch



Agha Ali Khan S. Aftab H. Ziadi City Branch, Rawalpindi Rawalpindi Division





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# **Recovery Performance**

Upto September 2016

### **Top - 15 Players**

#### Division/Branch 1 Islamabad Branch 98 City Branch, Lahore 97 City Branch, Rawalpindi 97 Sargodha Branch 97 3 Bank Square Branch 96 Rawalpindi Division 4 92 5 Mehran Branch 91 Sahiwal Branch 91 6 Al-Falah Branch 87 7 Gujranwala Branch 84 Corporate Division 82 8 Model Branch 82 Hyderabad Branch 78 10 77 Clifton Division **Multan Division** 77 11 Gulberg Branch 76 Jamrud Road Branch 76 Denso Hall Branch 75 12 13 Faisalabad Branch 74 14 Central Division 73 15 Jinnah Division 72

### **Top - 3 Leading Players**

### **Northern Zone**



Malik Firdaus Alam Islamabad Branch





Zarrar I. Z. Bandey
City Branch Lahore
City Branch, Rawalpindi
A. Shakoor Parach:
Sargodha Branch





Bank Square Branch

### **Southern Zone**



Mazhar H. Qureshi



A. R. Khandia Corporate Division



Hyderabad Branch

# **Remittance Performance**

Upto September 2016

### **Top - 15 Net Remitters**

#### **Divisions/Branches** Clifton Division 3 Corporate Division 2 1 Rawalpindi Division 3 4 Central Division 4 2 Jinnah Division 5 6 **SITE Division** 5 6 City Branch Rawalpindi 7 40 Lahore Division 8 7 9 Islamabad Branch 10 Multan Division 10 11 Metropolaitn Division 11 8 **Tower Branch** 12 9 A. W. P. Unit 13 Faisalabad Branch 14 13 Leeds Centre Branch 15 22

### **Top - 3 Leading Net Remitters**

### **Northern Zone**



S. Aftab H. Ziadi Rawalpindi Divisio



Agha Ali Khan City, Rawalpindi



Liaquat Ali Khan Lahore Division

### **Southern Zone**



Nudrat Ali Clifton Division



A. R. Khandia Corporate Division



S. Salman Rashid Central Division

# **Top 10 Marketing Executives**

Classwise Premium Upto September 2016

### Northern Zone

| Property Insurance       |                     |  |  |  |
|--------------------------|---------------------|--|--|--|
| 1. Mehmood Ali Khan      | Faisalabad Branch   |  |  |  |
| 2. Haji M. Shakeel       | New Unit Branch     |  |  |  |
| 3. Imdadullah Awan       | Islamabad Branch    |  |  |  |
| 4. Muhammad Farooq       | Gulberg Branch      |  |  |  |
| 5. Rana Khalid Manzoor   | Gulberg Arcade Unit |  |  |  |
| 6. Imran Ghaffar Paracha | Gulberg Arcade Unit |  |  |  |
| 7. Azhar H. Chishti      | Leeds Centre Branch |  |  |  |
| 8. Mubashar Saleem       | Al-Hamd Branch      |  |  |  |
| 9. M. Haroon Akbar       | Rawalpindi Division |  |  |  |
| 10. Saleem Babare        | Leeds Centre Branch |  |  |  |

### **Top Three**



Mehmood Ali Khan



Haji M. Shakeel



Imdadullah Awan Islamabad Branch

| Motor Insurance        |                     |  |  |
|------------------------|---------------------|--|--|
| 1. Imdadullah Awan     | Islamabad Branch    |  |  |
| 2. Muhammad Imran      | Al-Falah Branch     |  |  |
| 3. Muhammad Farooq     | Gulberg Branch      |  |  |
| 4. Ejaz Ahmed          | Islamabad Branch    |  |  |
| 5. Ahmed Saeed Khan    | Al-Hamd Branch      |  |  |
| 6. Mehmood Ali Khan    | Faisalabad Branch   |  |  |
| 7. Zakaullah Khan      | Islamabad Branch    |  |  |
| 8. Rana Khalid Manzoor | Gulberg Arcade Unit |  |  |
| 9. Mubashar Saleem     | Al-Hamd Branch      |  |  |

Rawalpindi Division

#### **Top Three**



10. M. Haroon Akbar

Imdadullah Awan



M Imran Al-Falah Branch



Muhammad Farooq Gulberg Branch

#### **Marine Insurance** 1. Muhammad Farooq Gulberg Branch 2. Mehmood Ali Khan Faisalabad Branch 3. Qasim Ayub Al-Muqeet Branch 4. Imran Ghaffar Paracha Gulberg Arcade Unit 5. Imdadullah Awan Islamabad 6. Azhar H. Chishti Leeds Centre Branch 7. M. Arif Bhatti Gujranwala Branch 8. Haji M. Shakeel New Unit, Lahore 9. Rashid Ali City Branch Lahore 10. Ashiq Hussain Bhatti Ichhra Branch

### **Top Three**



Muhammad Farooq



Mehmood Ali Khan



Qasim Ayub Al-Muqeet Branch

| Miscellaneous Insurance  |                     |  |
|--------------------------|---------------------|--|
| 1 M-1 1 A1: 171          | Palastate d Daniel  |  |
| 1. Mehmood Ali Khan      | Faisalabad Branch   |  |
| 2. Imdadullah Awan       | Islamabad Branch    |  |
| 3. Haji M. Shakeel       | New Unit Branch     |  |
| 4. Muhammad Farooq       | Gulberg Branch      |  |
| 5. Rana Khalid Manzoor   | Gulberg Arcade Unit |  |
| 6. Azhar H. Chishti      | Leeds Centre Branch |  |
| 7. Imran Ghaffar Paracha | Gulberg Arcade Unit |  |
| 8. Mubashar Saleem       | Al-Hamd Branch      |  |
| 9. Fauzia Khawaja        | Lahore Division     |  |
| 10. Saleem Babar         | Leeds Centre Branch |  |

### **Top Three**



Mehmood Ali Khan Faisalabad Branch



Imdadullah Awan Islamabad Branch



Haji M. Shakeel

# **Top 10 Marketing Executives**

Classwise Premium Upto September 2016

Corporate Division

Corporate Division

Metropolitan Division

Corporate Division (J.P. Unit)

Jinnah Division (A.W.P. Unit)

Metropolitan Div. (A.K Unit) Central Division (Unit B)

Central Division (Unit B)

### Southern Zone

| Property Insurance         |                                 |  |  |  |
|----------------------------|---------------------------------|--|--|--|
| 1. Jahangir A. Shaikh      | Corporate Division (J. P. Unit) |  |  |  |
| 2. Ali Safdar              | SITE Division                   |  |  |  |
| 3. Aamir Ali Khan          | Jinnah Division                 |  |  |  |
| 4. M. Aamir Khadeli        | Metropolitan Div. (A.K Unit)    |  |  |  |
| 5. Kothawala (Group)       | Metropolitan Division           |  |  |  |
| 6. A. Wahab Polani         | Jinnah Division (A.W.P. Unit)   |  |  |  |
| 7. Shazia Rahil            | Metropolitan Division           |  |  |  |
| 8. M. Khalid Saleem        | Corporate Division              |  |  |  |
| 9. Muneeb Farooq Kothawala | Metropolitan Division           |  |  |  |
| 10. S. Imran Ziadi         | Central Division                |  |  |  |

### **Top Three**



Jahangir A. Shaikh Corporate Division (J.P. Unit)



Ali Safdar SITE Division



Aamir Ali Khan Jinnah Division

#### 8. Kothawala (Group) Metropolitan Division SITE Division

**Marine Insurance** 



9. Ali Safdar

1. Sheraz Ansari 2. Jahangir A. Shaikh

3. Shazia Rahil

4. A. Wahab Polani

5. M. Aamir Khadeli

6. Anis Mehmood 7. Haroon H. Sattar Dada

10 Nargis Mehmood

Sheraz Ansari Corporate Division



**Top Three** 



Jahangir A. Shaikh Corporate Division (J.P. Unit) Shazia Rahil Metropolitan Division

### **Motor Insurance**

| 1. Jahangir A. Shaikh | Corporate Division (J. P. Unit) |
|-----------------------|---------------------------------|
| 2. S. Imran Zaidi     | Central Division                |
| 3. Ali Rafique Chinoy | Corporate Division              |
| 4. S. Jaweed Envor    | Central Division (A. L Unit)    |
| 5. Ali Safdar         | SITE Division                   |
| 6. Tauqir H. Abdullah | Clifton Division                |
| 7. Mohammad Aamir     | Metropolitan Division (A.K Unit |
| 8. A. Wahab Polani    | Jinnah Division (A.W.P. Unit)   |
| 9. Kothawala (Group)  | Metropolitan Division           |
| 10. Adeel Ahmed       | Central Division (Unit-A)       |

### **Top Three**



Jahangir A. Shaikh Corporate Division (J.P. Unit)



S. Imran Ziadi Central Division



Ali Rafique Chinoy Corporate Division

#### **Miscellaneous Insurance**

| 1. S. Muhammad Iftikhar  | Central Division (Unit-A)      |
|--------------------------|--------------------------------|
| 2. M. Khalid Saleem      | Corporate Division             |
| 3. Jahangir A. Shaikh    | Corporate Division (J.P. Unit) |
| 4. Haroon H. Sattar Dada | Corporate Division             |
| 5. M. Imran Naeem        | Denso Hall Branch              |
| 6. M. Aamir Khadeli      | Metropolitan Div. (A.K. Unit)  |
| 7. Syed Nisar Ahmed      | Jinnah Division                |
| 8. Ali Safdar            | SITE Division                  |
| 9. S. Imran Zaidi        | Central Division               |
| 10 S Ashad H Rizvi       | Corporate Division             |

### **Top Three**



Syed M. Iftikhar Central Division (Unit A)



M. Khalid Saleem Corporate, Karachi



Jahangir A. Shaikh Corporate Division (J.P. Unit)

# **Galaxy of Star Performers**

Top Marketers of Divisions/Branches Gross Premium Basis in September 2016

### **Northern Zone**



M. Haroon Akbar Rawalpindi Division



Rana Khalid Manzoor **Gulberg Arcade Unit** 



Muhammad Farooq **Gulberg Branch** 



Mubasher Saleem Al-Hamd Branch



Mehmood Ali Khan Faisalabad Branch



Haji M. Shakeel New Unit, Lahore



Azharul Hassan Chishty Leeds Centre Branch



Zakaullah Khan Islamabad Branch



Fauzia Khawaja Lahore Division



Ashiq Hussain Bhatti Ichhra Branch



Rashid Ali City Branch, Lahore



Qasim Ayub Al-Muqeet Branch



M. Ashfaq Sahiwal Branch



Shahid Raza Kazmi Al-Falah Branch



Muhammad Arif Bhatti Guiranwala



Taimoor Zaib Jamrud Road Branch





Shehzad Akhtar City Rawalpindi Branch



Zia-ul-Hassan Peshawar Branch



Salman Saeed Sialkot Branch



Babar A. Shaikh Bank Square Branch



Ghulam Jaffar City Branch, Faisalabad



M. Rizwan-ul-Haq



M. Sohail Egerton Road Branch New Garden Town Branch



A. Shakoor Paracha Sargodha Branch

# **Galaxy of Star Performers**

Top Marketers of Divisions/Branches Gross Premium Basis in September 2016

### Southern Zone



Jahangir A. Shaikh Corporate Division (J.P. Unit)



S. Imran Zaidi Central Division



Shazia Rahil Metropolitan Division



Khozema Haider Mota Clifton Division



Ali Safdar SITE Division



Shahid Younus **Multan Division** 



A.W.P. Unit



M. Awais Memon **Hyderabad** 



M. Imran Naeem



Sved Nisar Ahmed



Babar Zeeshan



Tahir Ali Zuberi Crescent Branch



Syed Zulfiqar Mehdi City Branch Karachi



Khalid Usman Port View B ranch



M. Shoaib R. Bramchari **Tower Branch** 





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